MEDICARE SUPPLEMENT CHEAT SHEET

**Aetna Health & Life Ins. Company**

Preferred method of submission: E-APP

App Submission-Fax to 1-877-380-2777

Pending Requirements Fax to 1-855-447-0391

Broker Support: 1-866-272-6630

Customer Service 1-800-264-4000 Option 1

Email: [AetSSINewBusiness@Aetna.com](mailto:AetSSINewBusiness@Aetna.com)

Address: Xerox

Attn: Aetna Senior Supplemental Insurance

PO Box 14399

Lexington, KY 40512

Overnight: Xerox

Attn: Aetna Senior

Supplemental Insurance

101 Yorkshire Blvd.

Lexington, KY 40509

**BCBS**

**Preferred method of submission: E-APP via DRX**

<https://www.nebraskablue.com/agents-and-brokers/medicare-plans>

Broker Hotline: 1-888-232-0942 to check on status of apps

Application Status check: Email GroupLeader@nebraskablue.com

Medical Records: MUW@NebraskaBlue.com

DRX Password reset: [Groupleader@Nebraskablue.com](mailto:Groupleader@Nebraskablue.com)

Submit Pre-requested Enrollment Documents: 1-877-222-2374 or [IndContractInstallation@NebraskaBlue.com](mailto:IndContractInstallation@NebraskaBlue.com)

No Pay Report: Email Group Leader

Payment Address: BCBS Attn: Accounting Physical Address: BCBS PO Box 2638 1919 Aksarben Drive Omaha, NE 68103-2638 Omaha, NE 68106

**Cigna** -

Preferred method of submission: E-APP

App submission- **fax** to 1-877-704-8186

Pending Requirement Fax: 1-888-695-2591

Email submission: CSBNewBusiness@Cigna.com

Broker Hotline: 1-877-454-0923 Option 4

Customer Service: 1-866-459-4272

agentviewcigna.com

Address: ARLIC/LOYAL/ CHLIC

11200 Lakeline Blvd

Suite 100

Austin TX, 78717

**Guarantee Trust Life**

**Preferred method of submission: E-APP**

Broker Services: 1-800-635-1993

E App- [www.gtlic.com](http://www.gtlic.com)

Fax New business: 1-847-699-8493

Email:  [agency@gtlic.com](mailto:agency@gtlic.com)

Commissions:  [commissions@gtlic.com](mailto:commissions@gtlic.com)

USPS: Guarantee Trust Life Insurance Company

Attn: New business 1275 Milwaukee Ave

Glenview, IL 60025

**Humana**

**Preferred method of submission: E-APP**

Fax New Business:1-877-889-9936

Pending Requirements: 502-508-9003

Agent Errors: 402-508-9895

Email: [AgentSupport@humana.com](mailto:AgentSupport@humana.com)

Broker Support: 1-800-309-3163 Option 2

Customer Service: 1-800-457-4708

**Medica-**

**Preferred method of submission: E-APP via Access Medicare Supplement Portal**

Broker Hotline: 1-952-992-2280 option 1

Application Status check: https://service.iasadmin.com/gateway/login.aspx?pp=pFGD&pn=ZP&NTRag=gehR&y1tv0=n

Website: <https://www.medica.com/brokers?returnUrl=/brokers/medicare>?

Email: [BrokerServices@medica.com](mailto:BrokerServices@medica.com)

Fax: 1-833-522-4879

**MEDICO**

Preferred method of submission: E-APP

App Submission-Fax 1-844-850-2550 (upload on website)

Pending Requirements Fax: 1-515-247-2553

Policy Cancellation Fax: 1-515-247-2551

Fax Policy Delivery Receipt: 515-247-2435

Broker Hotline: 1-800-547-2401 Option 2

Customer Service: 1-800-228-6080

USPS: Medico Insurance Company

Admin Services

PO BOX 10386

Des Moines, IA 50306

<http://mic.gomedico.com/login.aspx?returl=%2f>

**Mutual of Omaha**

Preferred method of submission: E-APP

App Submission- **Fax** 1-866-799-9076 or 402-997-1910

Missing Info fax: 402-997-1920

Fax Policy Delivery Receipt: 402-431-3548

Fax Cancellation: 402-997-1906 Attn: IPS

Broker Hotline: 1-800-995-9324

Customer Service #: 1-800-775-6000

<https://accounts.mutualofomaha.com>

No Pay Report: Email Broker.Compensation@mutualofomaha.com

Mailing Address: Mutual of Omaha (Mail w/ Check)

9330 State Hwy 133

Blair, NE 68008

**National General Medicare Supplements**

Preferred method of submission: E-APP

Broker Support: 1-833-976-2628

Fax New Business: 1-801-812-8212

Customer Service: 1-801-812-8302

General USPS: PO BOX 3450

Salt Lake City, UT 84110

Premium USPS: PO BOX 4018

Salt Lake City, UT 84110

New Business Overnight: 299 S. Main Street #1100

Salt Lake City, UT 84111

Email pending requirements through secure email: [guarissue@silacins.com](mailto:guarissue@silacins.com)

Email [kyla.worsley@silacins.com](mailto:kyla.worsley@silacins.com) if checking statuses on more than 3 Med Supp applications.

<https://ngah.triadtpa.com>

**Pan American:**

**Preferred method of submission: E-APP**

**USPS:**

**Pan American Life Insurance Admin Office**

**PO Box 27248**

**Salt Lake City, UT 84127-0248**

**Contact #- 1-855-877-0400**

**Fax #- 1-888-433-4795**

**Emails:**

**Policy Services:** [**pan.policyservice@insadminservices.com**](mailto:pan.policyservice@insadminservices.com)

**New Business:** [**pan.newbusiness@insadminservices.com**](mailto:pan.newbusiness@insadminservices.com)

**Underwriting:** [**pan.underwriting@insadminservices.com**](mailto:pan.underwriting@insadminservices.com)

**Sanford Health Plans:**

**Preferred method of submission: E-APP**

**Submitting paper Apps: Email Sales@sanfordhealth.org**

**Website:** [**https://www.sanfordhealthplan.com/agentportal**](https://www.sanfordhealthplan.com/agentportal)

**Username: 1935-02 PW: ch4rl3s0ls0n**

**Broker Hotline #: 605-328-7000**

**Customer Service #: 605-328-6800**

**Mailing Address: PO BOX 90447**

**Sioux Falls, SD 57109-0477**

**Email: Sales@sanfordhealth.org**

**TransAmerica App**

**Preferred method of submission: E-APP**

Submission-Fax 866-834-0437

Broker Hotline and Customer Service : 888-668-0335

Overnight: 4333 Edgewood Rd NE

Cedar Rapids, IA 52499-0001

<https://www.taagentnetinfo.com>

**United Healthcare Medicare Solutions**

Preferred method of submission: E-APP

App Submission-**Fax** to 1-888-836-3985 or LEAN

Pending Requirements: 1-866-802-6062

Broker Hotline: 1-888-381-8581 Option 1, 1

Customer Service: 1-888-381-8581 Option 2,2,2

<https://www.uhcjarvis.com/content/jarvis/en/sign_in.html>

Mailing Address: United Healthcare Insurance Company

Enrollment Division

PO Box 105331

Atlanta, GA 30348

**Wellmark- BCBS of Iowa**

Preferred method of submission: E- App

App submission fax: 319-398-5941

Email: [tana.studt@northriskpartners.com](mailto:tana.studt@northriskpartners.com)

Fax # for EFT Forms: 515-376-9063

Membership Email: UpdatesindividualMembership@wellmark.com

Broker Hotline: 1-888-223-9008

Customer Service Hotline: 1-888-554-1009