**Medicare Advantage Cheat Sheets**

**Aetna Medicare Advantage:**

New business app (ALL AETNA): 1-866-441-2341 or 1-888-665-6296

For Apps # NG/JV/DS Fax: 1-866-756-5514

(CHECK APPLICATION TO CONFIRM CORRECT FAX #)

ONLY App Numbers MA / MAPD can be

emailed to:

medicareenrollmenttransactions@aetna.com

Enrollment/ Members MA: 1-800-282-5366

Broker Services: 1-866-714-9301 Email: [brokersupport@aetna.com](mailto:brokersupport@aetna.com)

WEB: <https://www.aetna.com/about-us/login.html#tab_link_tabs_2>

**Blue Cross Blue Shield of NE:**

Enrollment Status: 1-888-860-4335

Customer Service: 1-888-488-9850

New business submissions Fax: 1-210-568-4560

Medicare Advantage DRX Tech Questions: Email- [DRXAdmin@bcbsm.com](mailto:DRXAdmin@bcbsm.com)

Provider/ Pharmacy Inquiry: Email: MedAdv@NebraskaBlue.com

<https://bcbsnemiab-ppc.destinationrx.com/PlanCompare/2020/Professional/Type1/Compare/Home>

(Username is NPN, click forgot password if you don’t remember)

**Bright Health-**

[https://bhp.callidusinsurance.net/ICM](https://urldefense.proofpoint.com/v2/url?u=https-3A__bhp.callidusinsurance.net_ICM&d=DwQFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=wcUdorJYDv9AT-1rPtRsrrngxAxHb0IHIez5mTFFqFc&m=7S6_YLKNDk-iXao58whAJB62DYSu5SYS1zFtyncTbws&s=z98xd3RrnJS8aCZSqkIlxU9NjyPrRtoiTOhuwuNFYZM&e=)

[Brokers@brightHealthPlan.com](mailto:Brokers@brightHealthPlan.com)

Broker Service 1-888-325-1747 (8am-6pm)

Broker Portal- BrightHealthBroker.com

\*NPN is your writing number

**Humana-** New Business Fax: 1-877-889-9936

Customer Service #: 1-800-457-4708

Cancellation Fax #:1-800-633-8188

Agent Support: 1-800-309-3163 or email agentsupport@humana.com

USPS: Humana Medicare Enrollment

Attn: New business

2432 Fortine Dr.

Lexington, KY 40509

**Medica-**

App submissions: upload on Medica.com

Broker Hotline: 1-952-992-2280

IT Support: 1-833-522-4877

WEB: <https://www.medica.com/brokers?returnUrl=/brokers/medicare?>

**Mutual of Omaha (MOMAC)-** New business fax: 1-855-867-6711

SOA Fax:1-402-599-5822 or [scope@omahapdp.com](mailto:scope@omahapdp.com)

Sales support: 1-800-693-6083

Sales Support: 1-800-693-6083- PDP

Sales Support: 1-877-259-8657-MA

Application Status: 1-877-775-1360

Tech Support: 1-800-847-9785

If using the DRX, fax SOA 1-855-756-8732

USPS: Mutual of Omaha Rx

PO BOS 3625

Scranton, PA 18505-9811

WEB: <https://accounts.mutualofomaha.com/?r=https%3A%2F%2Fproducer.mutualofomaha.com%2Fenterprise%2Fmyportal%2Fhome%2Freports%2Fcase-monitoring>

**Silverscript-**

Apps & SOA must be submitted online at [www.silverscriptagentportal.com](http://www.silverscriptagentportal.com)

Fax app after entering:: 1-866-552-6205

USPS: Silverscript Insurance Co

Attn: Agent Processing

PO BOX 52134

Phoenix, AZ 85072

Email: enrollmentverification@caremark.com

**United Healthcare Medicare Advantage/ PDP-**

New submission Fax: 1-888-950-1170

PHD: 1-888-381-8581 or [phd@uhc.com](mailto:phd@uhc.com)

USPS: UHC M&R B&E

4050 South 500 West

Suite 50

Salt Lake City, UT 84123

Email: [mandrenrollment@uhc.com](mailto:mandrenrollment@uhc.com) (MUST BE SENT SECURE PDF)

WEB: <https://healthid.optum.com/tb/app/index.html#/login>

**WellCare PDP-** New submission fax #: 1-866-388-1521

Member Services: 1-888-550-5252

Producer help: 1-866-822-1339 OR 1-866-439-1189

RFI #: 1-877-677-5608

USPS: WellCare

PO BOX 31411

Tampa, FL 33631-3411

WEB: <https://wellcare.callidusinsurance.net/ICM/FormActionServlet>

**Wellmark- MedicareBlueRx- Part D**

Preferred Method: Upload Electronically or faxed directly to MedicareBlueRx within 2 calendar days of receipt.

Broker Helpdesk (pre-enroll) 1-866-464-3919

Broker Helpdesk (post-enroll) 1-866-849-2498

Customer Service: 1-888-832-0075

Application Fax #: 1-855-874-4702

EFT and POA Fax: 1-855-874-4705

Website: [www.yourmedicaresolutions.com](http://www.yourmedicaresolutions.com)

Premium Payments:

MedicareBlueRx

Remittance Processing

PO Box 64002

St Paul, MN 55164-0002

(Include Medicare # or Member ID on check)

Website Tech Support: [techsupport@wellmark.com](mailto:techsupport@wellmark.com)

Tech Support #: 1-800-407-0267