

2026 Individual & Family Plans

QRG- Member Services Numbers & Provider Links

The phone numbers and links below are provided as a quick reference so you can assist members using the appropriate resources.

Member services	Contact	Member services	Contact
Alabama	888-200-0327	New Jersey	866-569-0328
Arizona	877-482-9045	New Mexico	866-569-3491
Colorado	888-809-6539	North Carolina	800-980-5357
Florida	888-200-0405	Ohio	800-331-4680
Georgia	800-609-9754	Oklahoma	800-980-5319
Illinois	888-200-0325	South Carolina	866-569-2094
Indiana	866-593-3299	Tennessee	877-250-8188
Iowa	800-396-8535	Texas	866-811-2704
Kansas	866-761-7748	Virginia	877-265-9199
Louisiana	866-268-6438	Washington	888-832-0969
Maryland	800-691-0021	Wisconsin	866-569-3468
Michigan	888-200-0324	Wyoming	866-569-3468
Missouri	877-940-4172	Available hours: Monday through Friday, 8am-8pm, local time, in most states. 24 hours a day, 7 days a week in New Mexico	
Mississippi	888-239-1451		
Nebraska	866-288-2776		

Department	Contact	Department	Contact
Claims, eligibility & benefit questions	877-842-3210	Rx	800-356-3477
Dental benefits	877-816-3596	Kelsey-Seybold	877-369-2073
Vision benefits	800-638-3120	Sanitas	844-275-8748
Optum Virtual Care (OVC)	800-442-4250	HSA eligible plans	800-523-5800

UHC IFP ACA Provider/Plan Links	
Provider Search (Note: update location)	Quest Diagnostics
Dental Provider Search (Note: update location)	Labcorp
Vision Provider Search (Note: update location)	
Mental Health Directory (Note: update location)	
Drug Formulary (Includes \$0 Insulin Benefit)	
Find a Network Pharmacy	